

# Prescription Ordering Changes

Please note that the Practice Prescription Ordering telephone line will NO LONGER BE AVAILABLE AS OF 1<sup>ST</sup> JANUARY 2019.

Please ensure that you have another method of ordering your prescriptions in place before this date.

Available prescription ordering methods include:

## 1. On-line Ordering.

Please bring one item of photo identification to the surgery and complete a registration form from Reception in order to register for on-line prescription ordering. ***This is by far the safest and quickest method of prescription ordering, and is available every day, even when the surgery is closed.***

## 2. Ordering in the surgery

You can bring your prescription side-slip into the surgery, or complete one of the prescription order forms from Reception, and place this into the designated and confidential white prescription box within Reception.

## 3. Ordering by Post or via our letterboxes

You can post your prescription requests or put them in the letterboxes on either side of the Surgery if we are not open.

## 4. You can ask your dispensing Pharmacist if you can order via them.

*Please remember to ask them to order only the medication that you need each month.*

***Please allow 2 full working days for your prescription to be ready for collection from the surgery by either yourself or your Pharmacy. This applies to all prescription ordering methods***

*If you have any further questions regarding your prescription ordering please ask a member of the Practice Team.*